

Aurora Manufacturing LLC	HydroAire Limited Warranty
Effective Date: 11-15-2014	

## HydroAire Generation II Warranty



In connection with your purchase of a **HydroAire Generation II** air fluidized therapy bed, Aurora Manufacturing, LLC. (referred to herein as “Aurora”) warrants, to the original purchaser, its **HydroAire Generation II** against manufacturer's defects in material and/or workmanship for a period of **one (1) year** from the date of purchase under normal usage\* and so long as all applicable procedures\*\* are followed.

### CONDITIONS AND LIMITATIONS:

Under this warranty, upon reasonable notice, Aurora will replace or repair defective parts or whole units covered under this warranty at its sole option. No returns or replacements will be allowed without authorization from Aurora. This warranty applies to material/parts replacement costs and labor costs only and does not include shipping and handling costs or disposal fees.

This warranty does not extend to, nor cover:

- Patient wearables, such as but not limited to Cover Sheet(s), Filter Sheet(s) and disposables; or
- Normal wear and tear; or
- Damage, including rust, corrosion or product failure due to causes beyond Aurora's control such as, but not limited to abuse, theft, fire, flood, wind, lightning, freezing, power failure, accident, vermin, improper installation, unauthorized modification or alteration, incorrect electrical current or voltage, power reduction, clogging of mattress pores due to tobacco smoke, unusual atmospheric conditions, use for other than intended purpose or other acts of God; or
- Merchandise owned or operated outside the United States.

Aurora reserves the right to make material changes to the product predicated upon the availability of raw materials of like quality. Service beyond that described in the Owner's Guide must be carried out by Aurora or such other entities as may be approved by Aurora in writing.

This warranty is VOID if:

- The original purchaser cannot make proof of purchase;
- Adjustments, modifications, maintenance, and/or repairs beyond that described in the Owner’s Guide is carried out by entities not approved in writing by Aurora;
- The electrical installation of the room does not comply with the appropriate national electrical wiring standards;
- The equipment is not used in accordance with the instructions and warnings enumerated in the Owner’s Guide and Operations and Maintenance Manual.

This warranty is in no way to be construed as an extension of any periodic or preventive maintenance agreement, extended service agreement or in-service agreement entered into by the parties.

THE FOREGOING BASIC WARRANTY MADE BY AURORA IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. AURORA IS NOT LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES AND EXPENSES, INCLUDING DAMAGES TO PROPERTY, DUE IN WHOLE OR IN PART TO THE USE OF THE PRODUCT EXCEPT AS OTHERWISE AGREED OR AS REQUIRED BY LAW.

### HOW SERVICE IS HANDLED:

Call or notify Aurora of warranty issues at 704-490-0691 or 540-878-8952. A return authorization will be given. All components for warranty service or replacement should be shipped to in accordance to warranty return instructions.

Components will be repaired or replaced and returned to main customer address.

\* Normal usage does not include misuse, abuse, alteration, modification, burns, punctures, improper handling, harsh cleaning solutions or drying procedures not recommended by the manufacturer, solutions not properly diluted as per product instructions or caustic staining agents.

\*\* Applicable procedures include, without limitation, those set out in the accompanying Owner's Guide and other guidelines and procedures provided by Aurora.

NOTE: To the extent any portion of this warranty is held invalid under federal, state or local law, such invalidity shall not affect the validity of the remaining portions of this warranty agreement, and the parties acknowledge that it is their intention that such provision (or portion thereof) shall be construed in a manner designed to effectuate the purposes of such provision to the maximum extent enforceable under applicable law. This warranty gives you specific legal rights and you may also have other rights that may vary from state to state.